



TWO SIMPLE RULES, AND A LIGHT ROUTINE

Caring for your Natural Stone

Marble, limestone and basalt are beautiful natural surfaces. A little care keeps them stunning for decades.

THE CARE SYSTEM WE CHOOSE

● **Fila Solutions**

YOUR NEW ZEALAND PARTNER

● **Surtec**

Natural Stone · Marble, Limestone, Basalt · A care guide from European Ceramics · Fila Solutions supplied in New Zealand by Surtec

Natural stone has character no man-made tile can match, and in return it asks for a little care. Follow two golden rules and a light routine, and your marble, limestone or basalt will look beautiful for years to come.

European Ceramics chooses the **Fila Solutions** care system to protect and maintain your tiles and stone. In New Zealand, Fila Solutions is supplied and supported by **Surtec**, the exclusive Fila agent, so expert help is always close by.



Two golden rules

Get these right and the rest is easy.

1 Keep it sealed

Sealing protects stone from stains by slowing how fast it soaks things up. Your installer sealed it; top it up when water no longer beads on the surface.

2 Never use acids

No vinegar, lemon or limescale sprays. They permanently etch and dull marble and limestone. A gentle, neutral cleaner is all you need.



Your everyday routine

1

Dust mop first

Grit is what wears stone, so lift it before it is walked in.

2

Damp mop

Warm water and a capful of Fila Cleaner Pro. No rinsing.

3

Wipe spills fast

Especially wine, juice and anything acidic. Quick is kind to stone.



Your everyday cleaner



FILA SOLUTIONS

Fila Cleaner Pro

EVERYDAY CLEANER

pH-neutral, so it will never etch or dull your marble, limestone or basalt. It cleans beautifully, leaves no residue, and regular use actually helps your sealer last longer. Safe on polished, honed and suede finishes.

HOW TO USE Add a capful (about 25 ml) to a 5 litre bucket of warm water and damp mop. In bathrooms, stay with this, never a limescale spray.

[Shop Cleaner Pro →](#)



Keeping your stone protected



Fila MP90 Eco Xtreme

FOR Everyday stain protection indoors, applied by your installer and topped up over time.

HOW A premium natural-look sealer that soaks in without changing the colour or finish.

View on surtec.co.nz →



Fila Hydrorep Eco

FOR Outdoor stone: walls, paths, cladding and coastal areas.

HOW A breathable weather and algae shield. Your installer applies it; refresh every few years.

View on surtec.co.nz →



When to reseal

Splash a little water on the stone. If it beads up, the seal is doing its job. If it soaks in and darkens, it is time to reseal, which we can help you arrange. Before laying, stone is also pre-sealed on all faces with **Fila PW10** to guard against staining and salts.



Fixing marks and stains

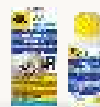
All stone-safe. Always test a hidden spot first.



Oil and grease marks

Fila No Spot: spray on, let it dry to a powder, brush off. It draws the oil out.

[View](#) →



Coffee, wine and food stains

Fila SR95: cover, leave about 15 minutes, wipe away. Safe on polished stone. [View](#) →



Rust marks

Fila No Rust: non-acidic and marble-safe. Cover, leave about 15 minutes, rinse. [View](#) →



Dull rings and light etching

Fila Marble Restore Kit: re-polishes light etch marks on marble back to shine.

[View](#) →



Tired, thirsty-looking stone

Fila Refresh & Reseal: cleans and tops up protection in a single wipe. [View](#) →



Silicone or glue residue

Fila Zero Sil: apply, leave about 20 minutes, lift and wash off. Safe on stone. [View](#) →



Safe underfoot



FILA SOLUTIONS

Fila Progrid

ANTI-SLIP TREATMENT

Honed and polished stone can be slippery when wet. Fila Progrid adds invisible grip to stone floors, steps and pool surrounds without changing how they look.

Completely invisible

No film and no colour change on honed or polished stone.

Grip when it is wet

Adds slip resistance exactly where and when you need it.

Best applied by a professional, and always tested on your stone first. We can help arrange it.

[Ask about Progrid](#)





Find your fix

Your quick problem-to-product guide.

IF YOU WANT TO...	REACH FOR	QUICK HOW-TO
Everyday cleaning	<u>Fila Cleaner Pro</u>	Capful in warm water, mop
Indoor stain protection	<u>Fila MP90 Eco Xtreme</u>	Natural-look sealer, reseal when needed
Outdoor weather protection	<u>Fila Hydrorep Eco</u>	Breathable shield, refresh over time
Oil and grease marks	<u>Fila No Spot</u>	Spray, dry, brush off
Coffee, wine, food stains	<u>Fila SR95</u>	Cover, leave 15 min
Rust marks	<u>Fila No Rust</u>	Marble-safe, leave 15 min
Dull rings and etching	<u>Fila Marble Restore Kit</u>	Re-polishes to shine
Refresh and top up seal	<u>Fila Refresh & Reseal</u>	Clean and protect in one
Slippery when wet	<u>Fila Progrip</u>	Ask us about application



One honest note

Sealers slow staining but cannot stop acid etching, so keep vinegar, citrus and harsh cleaners away from marble and limestone. Near the sea, softer stone can be prone to salt spalling over time, worth keeping in mind at selection.



QUESTIONS ABOUT YOUR TILES OR STONE?

Talk to European Ceramics

Your tiles and stone are from European Ceramics, New Zealand's specialist in designer porcelain and natural stone for over 35 years. For anything about your surfaces, or to visit a showroom, talk to the EC team.

CALL 09 303 3226

EMAIL info@euroceramics.co.nz

ONLINE euroceramics.co.nz

SHOWROOM 1st Floor, The Foundation Building, 8 George St, Parnell, Auckland



Where to buy the care products

Fila Solutions is supplied and supported across New Zealand by **Surtec**, the exclusive Fila agent. Here is where to find the products and friendly help.

SHOP ONLINE

surtec.co.nz

Every product in this guide, with full details and delivery nationwide.

VISIT A STORE

[Glenfield · Ellerslie · Henderson](#)

Pop in for products and a chat with the team about your project.

NOT SURE WHAT YOU NEED?

[Try the surface selector](#)

Answer a few quick questions and get the right product for your surface.

CALL US

[0800 NZ TRADE \(0800 698 723\)](tel:0800698723)

Talk it through with someone who knows these products well.

A quick guide only. Always read the product label before use, and test in a small hidden spot first. For questions about your European Ceramics tiles or stone, visit euroceramics.co.nz.