



A SIMPLE GUIDE TO KEEPING THEM BEAUTIFUL

Caring for your Porcelain & Ceramic Tiles

Everything you need to look after your European Ceramics tiles, in a few easy steps.

THE CARE SYSTEM WE CHOOSE

● **Fila Solutions**

YOUR NEW ZEALAND PARTNER

● **Surtec**

Porcelain & Ceramic Tiles · A care guide from European Ceramics · Fila Solutions supplied in New Zealand by Surtec

Your European Ceramics porcelain and ceramic tiles are tough, hard-wearing and about as low-maintenance as a floor gets. A little regular care keeps them looking as good as the day they were laid, and this guide covers everything, in plain English.

European Ceramics chooses the **Fila Solutions** care system to protect and maintain your tiles and stone. In New Zealand, Fila Solutions is supplied and supported by **Surtec**, the exclusive Fila agent, so expert help is always close by.



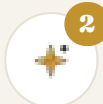
Your everyday routine

Three simple steps, that's really all it takes.



1 Sweep or vacuum

Lift loose dirt and grit before they get walked in.



2 Damp mop

Warm water and a capful of Fila Cleaner Pro. No rinsing.



3 Wipe spills

Sooner is easier. No need to panic, just give it a wipe.



Just had your tiles laid?

Your installer gives new tiles a first clean to remove cement haze with **Fila Deterdek Pro**, and lifts any epoxy grout marks with **Fila CR10**, so your floor starts life spotless.



Your everyday cleaner



FILA SOLUTIONS

Fila Cleaner Pro

EVERYDAY CLEANER

The only cleaner your tiles need day to day. It is gentle and pH-neutral, cleans without streaks, and will not harm your grout or any sealer. Safe on every surface in the home.

HOW TO USE Add a capful (about 25 ml) to a 5 litre bucket of warm water and damp mop. No rinsing needed.

[Shop Cleaner Pro →](#)



Every so often, a deeper clean



Fila PS87 Pro

FOR Built-up grime, grease or soap scum in busy areas.

HOW Dilute in warm water, wipe on, leave 5 minutes, then rinse off.

[View on surtec.co.nz →](#)



Safe underfoot



FILA SOLUTIONS

Fila Progrip

ANTI-SLIP TREATMENT

Is your floor slippery when it gets wet? Fila Progrip adds invisible grip to porcelain, ceramic and stone, with no change to the look or finish. Ideal for bathrooms, entries and around pools.

Completely invisible

No film, no colour change, no change to a matt or polished finish.

Works when it matters

Increases grip when the floor is wet, exactly when you need it.

Best applied by a professional, and we can help arrange it.

[Ask about Progrip →](#)



Fixing the little things

A product for every common household problem.



Grubby or greying grout

Fila Fuganet: spray on, leave a few minutes, scrub lightly, rinse. [View →](#)



Mould and mildew in the shower

Fila RapidSAN: spray, leave to work, wipe and rinse. Made for wet areas. [View →](#)



Limescale and soap scum

Fila DeepClean: on tiles, taps and glass, leave seconds, rinse. Not on marble. [View →](#)



Watermarks on shower glass

Fila No Drops: clean the glass, apply and buff. Water beads off after. [View →](#)



Coffee, tea or wine marks

Fila SR95: cover the mark, leave about 15 minutes, wipe away. [View →](#)



Silicone smears or sticker marks

Fila Zero Sil: apply, leave about 20 minutes, lift with the spatula, wash off. [View →](#)



Two quick tips

Dark tiles look stunning but show water spots and dust more, so a regular wipe keeps them sharp. **Skip supermarket cleaners** with acid or shine additives, they leave residue. A neutral cleaner is all a healthy floor needs.



Find your fix

Your quick problem-to-product guide.

IF YOU WANT TO...	REACH FOR	QUICK HOW-TO
Everyday cleaning	<u>Fila Cleaner Pro</u>	Capful in warm water, mop
Deeper clean, grease and grime	<u>Fila PS87 Pro</u>	Dilute, leave 5 min, rinse
Grubby grout	<u>Fila Fuganet</u>	Spray, scrub, rinse
Shower mould	<u>Fila RapidSAN</u>	Spray, wipe, rinse
Limescale and soap scum	<u>Fila DeepClean</u>	Spray, rinse
Watermarks on glass	<u>Fila No Drops</u>	Apply and buff
Coffee, tea, wine marks	<u>Fila SR95</u>	Cover, leave 15 min
Silicone or sticker marks	<u>Fila Zero Sil</u>	Apply, lift, wash
Slippery when wet	<u>Fila Progrip</u>	Ask us about application



QUESTIONS ABOUT YOUR TILES OR STONE?

Talk to European Ceramics

Your tiles and stone are from European Ceramics, New Zealand's specialist in designer porcelain and natural stone for over 35 years. For anything about your surfaces, or to visit a showroom, talk to the EC team.

CALL 09 303 3226

EMAIL info@euroceramics.co.nzONLINE euroceramics.co.nzSHOWROOM 1st Floor, The Foundation
Building, 8 George St, Parnell,
Auckland

Where to buy the care products

Fila Solutions is supplied and supported across New Zealand by **Surtec**, the exclusive Fila agent. Here is where to find the products and friendly help.

SHOP ONLINE

surtec.co.nz

Every product in this guide, with full details and delivery nationwide.

VISIT A STORE

[Glenfield · Ellerslie · Henderson](#)

Pop in for products and a chat with the team about your project.

NOT SURE WHAT YOU NEED?

[Try the surface selector](#)

Answer a few quick questions and get the right product for your surface.

CALL US

[0800 NZ TRADE \(0800 698 723\)](tel:0800698723)

Talk it through with someone who knows these products well.

A quick guide only. Always read the product label before use, and test in a small hidden spot first. For questions about your European Ceramics tiles or stone, visit euroceramics.co.nz.