



European
Ceramics

WHISPER RANGE

BUILDING PRODUCT INFORMATION REQUIREMENTS (BPIR) – CLASS 1

This document is intended to provide the building product information required for a Class 1 designated building product under the (Building Product Information Requirements) Building Regulations 2022.

Product Name:	WHISPER RANGE - VARIOUS COLOURS/FINISHES/SIZES/THICKNESS
Product Identifier:	Refer to tile name and product code on paperwork/packaging.
Product Description:	A glazed porcelain tile and a water absorption rate of less than 0.50% designed as a finished product to complete the chosen aesthetic of a building project.
Intended Use:	Porcelain tiles from this range can be installed in line with NZ Building Code requirements and BRANZ best practices. Porcelain tiles are an aesthetic finish to a surface not intended to be load bearing or structural.
Country of Origin:	Italy

Building Code Obligations

Within the intended scope of use, the existing European Ceramics BPIR identifies the following Building Code clauses as potentially relevant. Applicability depends on the actual location and design use:

- B2 – Durability (including B2.3.1)
- C3 – Fire affecting areas beyond the source
- D1 – Access routes (including D1.3.3)
- E3 – Internal moisture (including E3.3.2, E3.3.3 and E3.3.4)
- G3 – Food preparation and prevention of contamination (including G3.3.2)
- G6 – Airborne and impact sound (including G6.3.1 where applicable)



Importer Details:
European Ceramic Tiles Ltd
Address: 7A Cowley Place, Rosedale, AKL 0632
NZBN: 9429037294571
Website: euroceramics.co.nz

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Building Code References

B2 – Durability

Compliance with B2 Durability is about providing evidence that the product will meet the relevant durability life in the context of the environment in which it will be located.

The building code sets out the framework for establishing the relevant durability life of building elements based on a number of criteria. B2/AS1 provides a decision tree to establish the relevant durability for common building materials in different circumstances.

Having determined the durability of the product, the next step is to determine if the product, when exposed to the environment, will continue to perform for the relevant period. A key tool which a product supplier can consider in claiming compliance is limiting the environment in which the product will be exposed to (e.g. a ferrous material used in an indoor environment will last longer than it would when exposed to salt spray — in this example it would be appropriate for the supplier to condition the compliance information to use only in indoor environments).

C3 – Fire affecting areas beyond the source

C3 Fire affecting areas beyond the fire source is primarily about ensuring that fire does not spread from a fire in the building (in both vertically and horizontally) and from an adjacent building.

The prime product attribute used is the fire resistance rating (FRR) methodology. In most cases a product is combined with other products to achieve a FRR (e.g. an external wall fire rating may be formed by the combination of the external cladding, thermal insulation and the internal lining).

C/AS1 and C/AS2 set out performance criteria for buildings and in particular the FRR requirements for various types of buildings and parts of buildings. Appendix C of C/AS2 sets out test methods for the building elements involved in spread of fire. Appendix B of C/AS2 sets out performance criteria for sprinkler systems while Appendix A sets out criteria for fire safety systems such as alarms and hydrants.

D1 – Access routes

For D1 access routes, in most cases product-related compliance for access routes is slip resistance for floors and the shapes/locations etc of handrails. The Acceptable Solution for access D1/AS1 and NZS 4121:2001 provide good information on compliance for products on access routes.

E3 – Internal Moisture

E3 Internal Moisture is about ensuring that moisture created within the building does not lead to mould or damage to adjacent buildings or structural elements in the building in which it is installed.

Prevention of the creation of mould is a combination of temperature, insulation and ventilation. Prevention of water damaging other building elements is mainly about installation details (i.e. sealing joints) as well as impervious products. E3/AS1 provides some useful design details, albeit without much product material information.

G3 – Food preparation and prevention of contamination

G3 Food preparation and prevention from contamination for a product (such as a kitchen bench) is mainly associated with being easily cleaned and impervious. G3/AS1 provides some general design details for food preparation areas but has no referenced product standards, although the document does state some acceptable materials used for surfaces. Compliance with G3/AS1 is not mandatory but provides a good benchmark for compliance.



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G6 – Airborne and Impact Sound

For a product, G6 Airborne and impact sound is generally about systems which are designed to work together to achieve the necessary sound attenuation.

The code itself at G6.3.2 sets a quantifiable performance level: “The Sound Transmission Class of walls, floors and ceilings, shall be no less than 55” and G6.3.2 sets the impact insulation class of floors shall be no less than 55. The Acceptable Solution G6/AS1 sets out the transmission and impact insulation class of common wall systems. G6/VM1 sets out test methodologies where the details do not match those of G6/AS1.

Limitations of Use

Product technical/specification sheets from manufacturers outline composition details and characteristics including material, finishes, PEI ratings, size (including variations, calibrations, weights) colour and slip ratings. Tiles are a finishing product, consented plans or specification should be referred to in order to outline the details of suitability with regard to NZBC requirements.

<i>Suitability *</i>	<i>Residential</i>	<i>Light Commercial</i>	<i>Commercial</i>
Indoor Floor	*	*	*
Indoor Walls	*	*	*
Outdoor Cladding	*	*	*
Frost Resistant	*	*	*
Swimming Pool Submerged	*	*	*
Swimming Pool Surround	*	*	*
Paving/External	*	*	*
Over Underfloor Heating	*	*	*
Kitchen wall	*	*	*
Within 1.5m of a Plumbing Fixture or Fitting	*	*	*



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Manufacturer Information

Address: Via Statale 467, 34,42013 Casalgrande RE, ITALY

Website: <https://www.supergres.com>

Email Address: Tel. 0522 997411

Technical Information

Product catalogue & technical/specification sheets for each range can be located [Click here](#)

GRES PORCELLANATO PORCELAIN TILES GRÉS CÉRAMÉ FEINSTEINZEUG									
Norme di riferimento: EN 14441 (ISO 13006) Allegato G Référence des normes: norme de base avec annexe G (EN 14441) Reference standard: EN 14441 (ISO 13006) Appendix G - Dry pressed ceramic tiles with low water absorption (Ev ≤ 0.5%)									
GRUPPO B la									
CARATTERISTICHE TECNICHE Technical characteristics - Caractéristiques techniques Technische Eigenschaften	NORMA Norme - Normen		REQUISITI ENCHESTI Empreintes - Conditions requises Gegebenen Eigenschaften			VALORE MINIMO SUPERGRES® Average rating - Valeur moyenne Durchschnittswert			
			Forma 60x15 cm	Forma 15 cm					
Lunghezza e larghezza del telo - Length and width of the tiles Longueur et largeur de carreaux - Länge und Breite	ISO 10545-2	RETTIFICATO	± 0,4 mm	± 0,3 %	± 1,2 mm	Conforms - According to Conforme - Gemäß			
Tolleranza negli spigoli - Sharpness Tolérance des angles - Kantenqualität			± 0,4 mm	± 0,3 %	± 0,8 mm	Conforms - According to Conforme - Gemäß			
Ortogonalità** - Rectangulosity** Orthogonalité - Rechteckigkeit			± 0,4 mm	± 0,3 %	± 1,2 mm	Conforms - According to Conforme - Gemäß			
Rovescio - Reverse Verso - Rücke			± 0,4 mm	± 0,4 %	± 1,8 mm	Conforms - According to Conforme - Gemäß			
Spessore - Thickness Epaisseur - Stärke	ISO 10545-2		± 0,5 mm	± 5 %	± 0,5 mm	Conforms - According to Conforme - Gemäß			
Absorbimento % d'acqua - Water absorption Absorption d'eau - Wasseraufnahme	ISO 10545-3		Ev ≤ 0,5%			Conforms - According to Conforme - Gemäß			
Determinazione della resistenza a flessione e della forza di rottura Détermination de la résistance à la flexion et de la force de rupture Bestimmung der Biegezugfestigkeit und Bruchlast	ISO 10545-4		Spessore Thickness Stärke ≥ 7,5 mm $\left[\begin{matrix} R \geq 1000 \\ R \geq 35 \text{ N/mm}^2 \end{matrix} \right]$ Spessore Thickness Stärke ≥ 7,5 mm $\left[\begin{matrix} R \geq 700 \text{ N} \\ R \geq 35 \text{ N/mm}^2 \end{matrix} \right]$			Conforms - According to Conforme - Gemäß			
Determinazione della resistenza all'abrasione Abrasion Resistance Résistance à l'abrasion Abriebfestigkeit	ISO 10545-6		≥ 125 mm ³			Conforms - According to Conforme - Gemäß			
Coefficiente di espansione termica fissata tra 20° e 100°C Coeff. thermal expansion 20°C to 100°C Koeffizient thermischer Ausdehnung 20°C to 100°C Koeffizient Wärmeausdehnung zwischen 20°C und 100°C	ISO 10545-8		Metodo di prova disponibile - Test method available Méthode d'essai disponible - Prüfverfahren verfügbar			Conforms - According to Conforme - Gemäß			
Resistenza agli sbalzi termici - Thermal shock resistance Résistance aux chocs de température - Temperaturwechselbeständigkeit	ISO 10545-9		Metodo di prova disponibile - Test method available Méthode d'essai disponible - Prüfverfahren verfügbar			Conforms - According to Conforme - Gemäß			
Resistenza al gelo - Frost resistance Résistance au gel - Frostbeständigkeit	ISO 10545-10		Metodo di prova disponibile - Test method available Méthode d'essai disponible - Prüfverfahren verfügbar			Conforms - According to Conforme - Gemäß			
Determinazione della resistenza chimica - Chemical resistance Résistance chimique - Chemikalienbeständigkeit	ISO 10545-13		8 mm			A 10 mm			
Resistenza ai liquidi - Resistance to liquids Résistance aux liquides - Brandverhalten			Classe A1 o A1/B - Classe A1 o A1/B Classe A1 ou A1/B - Klasse A1 oder A1/B			Conforms - According to Conforme - Gemäß			
Determinazione della resistenza agli urti meccanici - Resistance to striking Résistance aux chocs mécaniques - Beständigkeit gegen Physikalisch	ISO 10545-14		Classe 2 o classe 3 - Classe 2 mm - Classe 3 mm			Conforms - According to Conforme - Gemäß			
Resistenza allo scalfiamento - Slip resistance Résistance au glissement - Beständigkeit der Rutschversuchsfähigkeit	EN 18105 (Previously EN 21303)		Classification 4 - Classification 4 Evaluation 4 - Ausfallwertung 4			R10	R11		
Resistenza allo scalfiamento - scratch resistance coefficient in peak mode Résistance au griffement - coefficient de résistance au griffement à pointe Beständigkeit der Kratzversuchsfähigkeit - Koeffizient des Kratzversuchs bei Spitzmodus Coefficient of scratch resistance rating in scratch	EN 18105 (previously EN 13977)		Classification A & B - Endnote A & B Ausfallwertung A & B - Classification A & B			B	C		



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Resistenza allo scivolo - coefficiente di attrito dinamico (DIN EN 13813) Slip resistance - dynamic friction coefficient Bestandheid op gladde vloer - statische de wrijvingscoëfficiënt Bestandheid der gladde vloer - dynamische wrijvingscoëfficiënt	EN 13813	> 0,42 wet	Conforms According to Confirms Gewiss	Conforms According to Confirms Gewiss
Coeficiente de atrito dinámico - Dynamic friction coefficient Resistência de fricção dinâmica - Dynamischer Reibungskoeffizient	EN 13813	0,42 (pelo EN 13813) (> 0,42)	Conforms According to Confirms Gewiss	Conforms According to Confirms Gewiss

GRADO DI VARIATIONE CROMATICA Ogni prodotto è controllato per un grado di variazione cromatica inferiore al prodotto di colore a colore. Per variazione cromatica si intende variazione di gradazione cromatica da prodotto a prodotto. COLOR SHADE VARIATION Every product is controlled by color-shading that can vary from one product to another and from one color to another. When referring to color-shading we refer to the chromatic variation of the tile surface.	 Prodotto con risultato variazione cromatica Product with a result of chromatic variation
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Packing Whisper

IMBALLI | PACKING
EMBALAGE | VERPAKKING

GRES PORCELLANATO | PORCELAIN TILES
GRES CÉRAVE | FEINSTENZEUG

	spessore	pz/box	mq/sc	kg/sc	sc/plt	mq/plt	kg/plt
120x120RT	9 mm	2	2,88	60,00	20	57,60	1212
60x120RT	9 mm	2	1,44	30,00	35	50,40	1062
80x80RT	9 mm	2	1,28	25,50	48	61,44	1236
60x60RT	9 mm	3	1,08	22,00	40	43,20	892
30x60RT	9 mm	7	1,26	25,00	40	50,40	1012
Mural / Foliage 60x120RT	9 mm	2	1,44	30,00	35	50,40	1062
60x120 Bordo Vintage	9 mm	2	1,44	30,00	-	-	-
Pattern Bordo Vintage	9 mm	1	0,72	14,00	-	-	-
Mosaico su rete 30x30RT	9 mm	10	0,90	16,00	30	27,00	492
Stick 30x34	9 mm	6	-	-	-	-	-
Gradone c/profilo incollato 33x120RT	9 mm	2	-	-	-	-	-
Gradone c/profilo incollato 33x60RT	9 mm	4	-	-	-	-	-
Angolo Gradone c/profilo incollato 33x30RT	9 mm	4	-	-	-	-	-
Gradino 30x60RT	9 mm	7	-	-	-	-	-
Battiscopa total dok 7,2x60	9 mm	10	6,00 ml	9,40	70	420 ml	673
Battiscopa total dok 7,2x80	9 mm	8	6,40 ml	7	72	460,80 ml	519
60x120RT UP TO	20 mm	1	0,72	32	35	25,20	1135



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Fire Resistance

The building code relating to fire rating regulations and standards requires specifiers to provide documentation such as fire certificates for materials used in construction.

Ceramics are in itself a fire-resistant material, mostly being manufactured at over 1200 degrees Celsius. Testing and providing such certification are therefore not relevant to the Ceramics industry.

Ceramic and Porcelain tiles are an inert material, and therefore non-combustible. They do not release fumes or toxic gases in the event of a fire. Porcelain tiles contain no sealants, waxes or other chemicals that could release VOC's into the environment. Ceramics do not pose a risk of spreading or intensifying a fire therefore there is no testing required as they do not contribute to a fire.

EXTRAORDINARY EFFECTS DURING USE PHASE:

Fire: According to /EN 13501-1:2007+A1:2009/, ceramic tiles can be classified as A1 class of fire resistance rating, because they do not contribute to fire.

It has been demonstrated that the coating of the ceramic tiles, in case of fire, reduces heat on them and thus the risk of collapse.

Water: Ceramic tiles cannot react with water because they are an insoluble material.

For further information on the fire performance characteristics of ceramic/porcelain tiles or natural stone, [please follow this link](#)

Design Requirements

- The designer/specifier must confirm that the selected product colour, finish, size and thickness is suitable for the intended location and service conditions.
- Floor finishes must be selected with regard to the required slip resistance for the intended use, including access routes and wet areas where applicable.
- The supporting substrate and complete tile system must be designed to be sufficiently stable, rigid, level and suitable for the tile format and loading.
- Wet-area design must include the required waterproofing system, falls, drainage, junctions and penetrations. Tiles and grout are not to be relied upon as the waterproofing system.
- Movement/control joints must be incorporated where required by the substrate, building movement, tile layout and installation system.
- For underfloor heating, the heating system, substrate, adhesive, grout and movement-joint design must be compatible with porcelain tile and the relevant manufacturers' requirements.
- For external cladding or other specialist applications, project-specific design, fixing, wind/seismic actions and system compatibility must be verified before installation.
- Natural variation in shade, caliber and appearance should be considered when approving samples and setting out the installation.



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Installation Requirements

- Installation must be carried out by a competent tile installer in accordance with NZ standards & the BRANZ best tiling practices guide, the tile manufacturer's instructions and the installation-product manufacturers' instructions.
- Confirm the product identity, colour, finish, size, calibration and quantity before installation. Do not install visibly damaged or incorrect tiles.
- The substrate must be sound, clean, dry as required by the selected system, adequately cured, dimensionally stable, level and free of contaminants that may impair adhesion.
- Where waterproofing is required, install an appropriate waterproofing system before tiling and complete all junctions, penetrations and terminations in accordance with the waterproofing manufacturer's requirements.
- Select adhesive and grout suitable for porcelain tile, tile format, substrate, environment and service conditions. Follow the adhesive/grout manufacturer's mixing, open-time, coverage and curing requirements.
- Provide adhesive coverage appropriate to the application and tile format. Large-format and external/specialist installations may require additional measures to achieve adequate support and coverage.
- Provide movement joints and perimeter joints where required; do not bridge structural or substrate movement joints with rigid tile finishes.
- Maintain appropriate joint widths and setting-out tolerances. The supplier technical sheet included in the existing BPIR should be consulted for product-specific joint guidance.
- Protect the completed installation from traffic, moisture, impact and other loads until the adhesive, grout, sealants and associated systems have cured.
- For further installation information [please refer to this link](#) for porcelain, ceramic & natural stone.

Maintenance Requirements

- Clean routinely using clean water and a suitable neutral or manufacturer-approved tile cleaner. Follow the cleaning-product manufacturer's instructions.
- Remove spills and contaminants promptly. Cleaning frequency should reflect the location, traffic and contamination level.
- Do not use cleaning methods or chemicals that may damage grout, sealants, adjacent materials or any decorative/special surface finish. Confirm chemical compatibility before use.
- Avoid abrasive tools or cleaning methods that may scratch or alter the surface appearance.
- Maintain grout, flexible sealant and movement joints. Inspect them periodically and repair or replace deteriorated material where necessary.
- Where slip resistance is important, maintain the surface so that residues, oils, soap, coatings or other contaminants do not materially reduce slip performance.
- For further maintenance information [please refer to this link](#) for porcelain, ceramic & natural stone.



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